

Energy efficiency for vulnerable households

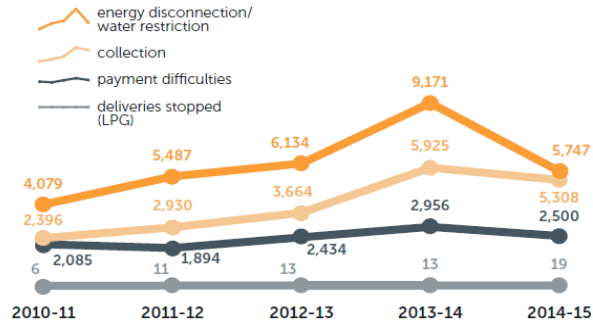
A policy maker's perspective

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Why focus on energy efficiency in vulnerable households?

TRENDS IN CREDIT SUB-ISSUES FROM 2010-11 TO 2014-15



CREDIT-RELATED ACTUAL AND IMMINENT ENERGY DISCONNECTION AND WATER RESTRICTION CASES FROM 2010-11 TO 2014-15

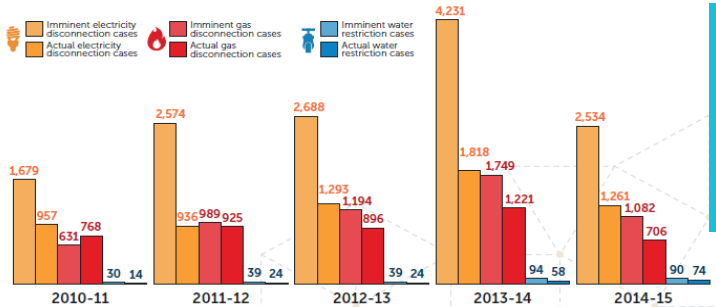
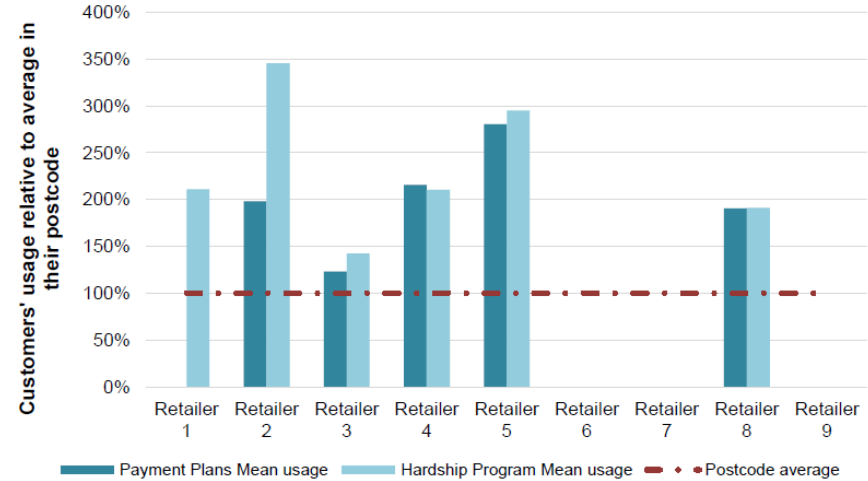


FIGURE 4.1 AVERAGE ENERGY USAGE OF CUSTOMERS EXPERIENCING PAYMENT DIFFICULTY Relative to the average in their postcode



Energy and Water Ombudsman 2015



Economic Development, Jobs, Transport and Resources

Context: Victorian Government work programs

- Energy Efficiency and Productivity Statement (June 2015) → Energy Efficiency and Productivity Strategy
- Victorian Energy Efficiency Target (VEET) scheme consultation (2015)
- Essential Services Commission Energy Hardship Inquiry (final report due Dec 2015)

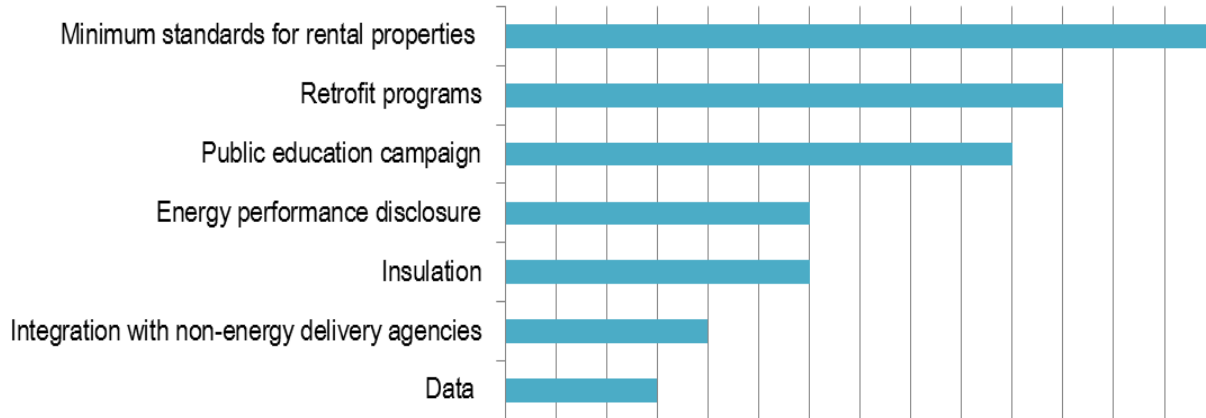


Defining vulnerable households

- Low or limited income and lack of capital
- Poor health
- Many people in the home
- Inefficient appliances and poor thermal performance of home
- Climate zone
- Barriers to accessing information.

What type of energy efficiency support?

Stakeholder energy efficiency priorities for discussion at workshop



Stakeholder feedback, July 2015 workshop hosted by Department of Economic Development, Jobs, Transport & Resources

